

# LIMITED LIFETIME WARRANTY

## WHO IS COVERED

### Warranty

Coronet Window Company ("Coronet") subject to the limitations and conditions set forth below. Warrants the Coronet Window to be free of defect in material and workmanship for as long as the original registered owner resides at the home in which the window was installed (the "warranty").

Coronet will repair or replace (at its option) parts returned to Coronet that prove to be defective in material or workmanship during the applicable Warranty period. The original Warranty period is not extended by any repair or replacement by Coronet. In lieu of replacement or repair, Coronet, at its sole discretion, reserves the right to refund that amount paid to Coronet for the defective products (prorated, when applicable).

### Non-residential Coverage

The Limited Lifetime coverage offered by this Warranty is intended for individual homeowner's and does not apply to products installed in any building not used by individual homeowners as their residence. For such purchasers or entities to which the lifetime coverage does not apply, the Warranty is a non-transferable Ten (10) Year Prorated Limited Warranty from the date of original purchase, unless sooner terminated pursuant to the terms or conditions set forth below.

### Transferability Provision

This Warranty is transferable by the original registered homeowner provided Coronet receives a copy of the transfer of title within thirty (30) days after date of transfer accompanied by a copy of the Registration Certificate and check payable to Coronet in the amount of \$10 for each window.

## WHAT IS COVERED

### Frame and Sash Components

The rigid virgin vinyl in the window or door is warranted for life against chipping, cracking, peeling, pitting or blistering provided the vinyl finish has not been coated or altered in any manner.

### Screens

All screens are warranted for life not to rot, rust or corrode.

### Insulated Glass Unit

The insulated glass unit utilizes glass which complies with the current edition of ASTM Standard C-1036 and it is warranted for life against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit. If the insulated glass unit should fail in this manner, Coronet will provide a replacement insulated glass unit only (exclusive of sash members) and charge a fixed percentage of the company's then current published list price for insulated glass units, according to the following scheduler:

Product	Free period	50%
Uno	50 Years	Beyond 50 Years
Duo	50 Years	Beyond 50 Years

### Glass Lifetime Warranty

Lifetime Warranty on glass breakage is available on request for an additional charge per window, paid for at the time of Purchase only.

### Operating Components

Operating Components (such as balances, locking mechanism and rollers) are warranted for life to be free from defects in material and workmanship. If the part should fail, Coronet will charge a fixed percentage of the company's then current published list price in the part, as follows: Free Period for the first 50 years; 50% beyond 50 years.

Proper installation and insulation are especially important for all products that project beyond the exterior wall of the home. All bay or bow or garden windows that project eight inches (8") or more beyond the exterior wall must be either knee braced or installed with turnbuckle system attached to the roof joists. FAILURE TO DO SO VOIDS THIS WARRANTY. To minimize condensation, insulation above bay and bow windows and below bay, bow and garden windows is recommended. All bay and bow units require weatherization protection (in the form of either an enclosure incorporating the existing overhang or roof specifically for the bay or bow) to prevent damage to the headboard. The wood veneer surface on the interior of a new bay or bow window is unsealed wood and must be promptly protected against moisture by painting or staining and sealing. Warranty does not cover damage to wood surface occurring during or after installation.

### Thermal Cracks

The insulated glass unit is warranted against glass breakage due to thermal cracks for a period of one (1) year after date of window purchase. Thermal cracks take the form of a single fracture beginning perpendicular to a window edge and typically occurring during the first heating/cooling cycle. Cracks not of this description are not covered by this Warranty. If a thermal crack occurs, Coronet will provide a replacement of the insulated glass unit only (exclusive of sash members).

### Condensation

Condensation is the natural result of excessive moisture in the house and changes in interior or exterior temperatures. It does not indicate a defective or faulty product or installation. It is even possible for frost to appear on a window or door as a result of excessive condensation in cold weather. This warranty does not cover condensation, frost or freezing from condensation. No window or door can prevent condensation if the humidity level in the home is too high.

### Caulking

On some installations caulking is used to seal the window or door frame or trim package against water or air penetration. Caulking is not considered part of the window or door, and therefore is not covered under this Warranty. Caulking is the maintenance responsibility of the homeowner.

## LIMITATIONS

Coronet shall have no liability under this Warranty for: labor, shipping and handling (including packaging), overhead, profit or any other expenses whatsoever in connection with the repair, removal or installation of either the original or replacement product, defects or failure caused by improper handling, storage or installation; installation not in accordance with Coronet's guidelines; unreasonable use (including failure to provide reasonable and necessary maintenance) or incompatible accessories; any damage to the product caused by impact of foreign objects, acts of God, floods, fire, explosion, building settlement, vandalism, accidents, intentional damage or other casualty; defect or damage caused by exposure to harmful chemicals, stress localized application of heat, fading or normal weathering caused by exposure to the elements or mildew; minor imperfections in glass allowed in accordance with the current edition as ASTM Standard C-1036 (or, in the case of Low E or tinted glass. Claims that the glass or grids appear discolored or distorted); damage caused by failure to protect wood surfaces against moisture; windows installed in slope position, moving vehicle, or in high humidity areas (e.g., swimming pools, hot tubs) without adequate ventilation; windows that exceed Coronet's specified size limitations; or any other circumstance beyond Coronet's control.



Coronet reserves the right to discontinue or modify any of its products, including the color thereof, without giving notice. If Coronet replaces any product under this Warranty, it may substitute products which are designated by Coronet to be of comparable quality (color matching not guaranteed) or price range in the event the product initially installed has been discontinued or modified.

## CONDITIONS OF SALE

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE ONLY EXPRESS WARRANTIES EXTENDED BY CORONET FOR THE WINDOW OR DOOR. THE PROVISION OF THIS WARRANTY SHALL CONSTITUTE THE ENTIRE LIABILITY OF CORONET AND THE PROPERTY OWNER'S EXCLUSIVE REMEDY FOR ANY CLAIM, WHETHER IN TORT, CONTRACT, BREACH OF WARRANTY, NEGLIGENCE OR OTHERWISE. CORONET SHALL NOT BE LIABLE TO THE PROPERTY OWNER FOR SPECIAL, INCIDENTAL, DELAY OR CONSEQUENTIAL DAMAGES. NO REPRESENTATIVE OF CORONET, ITS DISTRIBUTORS OR DEALERS IS AUTHORIZED TO MAKE ANY CHANGE OR MODIFICATION TO THIS WARRANTY.

This Limited Warranty gives specific legal rights. There may be other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply. This Warranty is governed by the laws of the State of Missouri.

## ACTIVATION OF WARRANTY

The Warranty is valid only after the Registration Certificate (attached below) is completed, signed by both the purchasing homeowner and the installing contractor, and mailed to Coronet within thirty (30) days of window installation (or, in the case of a new home, within thirty (30) days of the title transfer) as a requirement for the Warranty provisions to be placed in effect. BE SURE TO RETAIN BOTH PROOF OF DELIVERY AND ALSO A PHOTOCOPY OF YOUR REGISTRATION CERTIFICATE. If the Registration Certificate is not mailed to Coronet within thirty (30) days, there will be no "Free Period" on insulated Glass Units or Operating Components (i.e., the fixed percentage charge of 50% will apply immediately)

## HOW TO MAKE A CLAIM

Provide the dealer from whom the window or door was purchased with written notification of any warranted problem promptly following its discovery. If the problem appears to be due to defect in material or workmanship, the dealer should forward to Coronet the window order number, proof of purchase, a copy of the Registration Certificate validated by the installing contractor and description of the problem, along with the alleged defective part, so that Coronet may make a binding determination as to whether or not failure was due to a defect in material or workmanship. Should it be impractical to return the alleged defective part, send payment for the replacement part (including shipping and handling) to Coronet. Coronet will issue credit for the part should it upon later return prove to have a defect in material or workmanship. If for some reason the dealer cannot be contacted, call Coronet. Coronet's personnel will attempt to identify the problem and provide assistance over the phone, thereby avoiding a costly service call. Should you elect to have a serviceman come to your home, the service call is not covered by this Warranty and will require a prior written request acknowledging the then current labor rate and your agreement to pay.

This Warranty applied to purchases after January 1, 2020.

REGISTRATION CERTIFICATE (Complete and mail to: Coronet Window Company, 1823 Jasper Street, North Kansas City, Missouri 64116-3727)

Order Number \_\_\_\_\_ Number of Windows \_\_\_\_\_ Installation Date \_\_\_\_\_ Homeowner's Phone \_\_\_\_\_

Purchasing Homeowner \_\_\_\_\_ Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Company Name \_\_\_\_\_ Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

"I have read, understand and agree to all term and conditions of the Coronet Warranty described hereon."

Homeowner's Signature \_\_\_\_\_ Date \_\_\_\_\_ Contractor's Signature \_\_\_\_\_ Date \_\_\_\_\_